

C A BLACKWELL (CONTRACTS) LTD

QUALITY POLICY STATEMENT

Our Company offers services to the construction industry, for clients in both the private and public sector.

It is our policy to be renowned for customer satisfaction and be an organisation with whom clients, suppliers and sub-contractors wish to do repeat business.

We regard our employees as partners in achieving our goals and we ensure that our quality system operates with their full understanding, participation and co-operation. This is achieved through their active involvement and by effective training.

Our long-term commitment to quality is demonstrated in our registration to BS EN ISO 9001:2008 through independent assessment by an accredited certification body. The Quality Management System is regularly reviewed and improved so that our clients may be assured of satisfaction.

Our objectives are:

- To achieve repeat business or recommendation by providing customer satisfaction.
- To promote and provide customers with value engineering solutions.
- To promote the culture of "right first time" and achieve a reduction in non-conformances.
- To continue to develop the use of GPS guided equipment.
- To provide training to all our staff, that includes the implementation of the quality management system to meet the requirements of the standard.
- To collect data and develop benchmarks from which continuous improvement can be measured in subsequent years.

Signed: .. S. Anson

Managing Director Dated: .March 2017